

Warranty conditions

ZIROX Sensoren und Elektronik GmbH warrants that the products manufactured and sold are free from manufacturing and material defects at the time of dispatch. In case of defects and faults within 12 months (probe) and 24 months (electronics assembly) respectively after dispatch, ZIROX will clear faults at its own option by repair or replacement. The purchaser must give prompt written notice to ZIROX. The purchaser is not entitled to claim other legal remedies based on this warranty.

For the ZIROX-Probes following warranty periods apply:

Working temperature up to 1200 °C:	12 month after delivery
Working temperature up to 1300 °C (high temperature probe):	6 month after delivery
Working temperature up to 1400 °C (high temperature probe):	3 month after delivery

ZIROX does not warrant supplied products which are subject to normal wear and tear (e.g. reference gas pump).

Corrosive gases and solid particles may cause damage and require repair or replacement due to normal wear and tear.

The contact of the products with explosive gas compounds, halogens in high concentrations and sulphuric gases (e.g. SO₂) is not permitted.

The contact of the products with siliconic or phosphoric compounds is not permitted either.

A connection of ZIROX and non-ZIROX products voids any warranty claims.

Warranty and warranty claims are only accepted if they are in accordance with the "General Sales and Delivery Conditions" of the manufacturer.

Warranty and liability claims for damage to persons and/or property are void if they are subject to the following:

- Normal wear and tear
- Improper use of the product
- Disregard of the manual's instructions
- Improper installation, initiation, operation and maintenance of the product
- Operation of the product without protective measures
- Unauthorized functional and technical modification of the product
- Dismantling of parts as well as installation of spare parts or additional units which are not delivered or permitted by the manufacturer
- Improper repairs or faulty operation
- External impact
- Acts of God

Attention: When installing the equipment, the customer must ensure that all necessary supply lines are connected and the operating temperature of the probe is reached. Experience has shown that products installed but not in use may be damaged by the process or by external influence. ZIROX will not accept any responsibility for such damage.